



JKT-IX

Closing the Loop: Telemetry Driven Traffic Reroute for JKT-IX Backbones



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Today's Agenda



- **Problem:** Intermittent packet loss, manual ops, slow MTTR
- **Solution:** Telemetry + Grafana alerts + auto reroute
- **System Architecture:** Exporter → Prometheus → Grafana → Webhook → Switches
- **Future Enhancements:** Smarter logic, secrets hardening, richer observability

Why we built this?



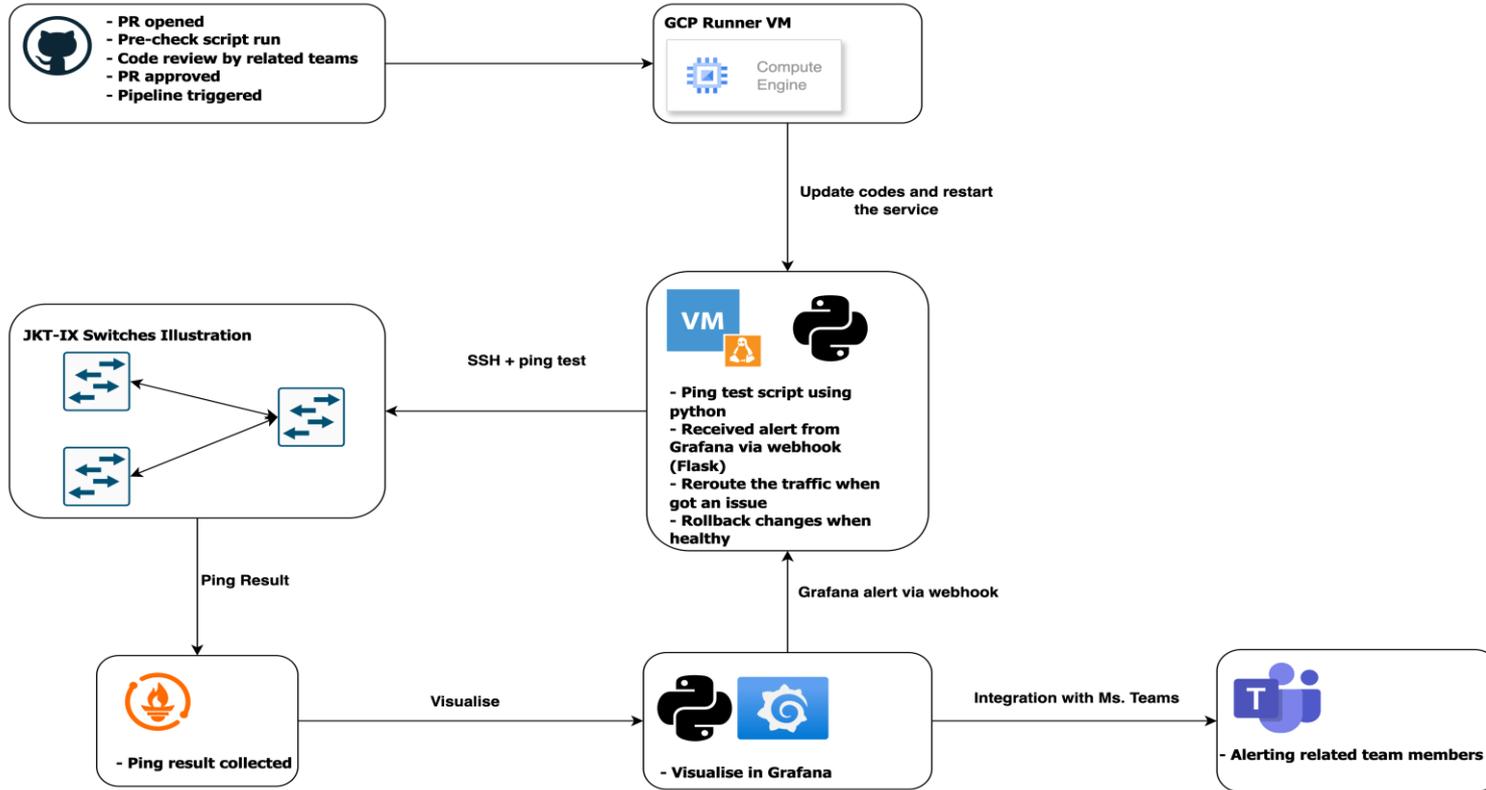
Pain Points

- Intermittent packet loss on JKT-IX backbones, no clear timestamp pattern.
- Manual ping tests, manual routing protocol tweaks = slow MTTR.
- Risky ad-hoc changes (plaintext creds, manual deploys).

Goals

- Continuous ping telemetry from JKT-IX switches.
- Visualize latency & packet loss in Grafana, retain history.
- Alert Product/OAM team instantly when reach certain amount of threshold.
- Auto-reroute traffic when issue appeared then revert when healthy.
- Safe, repeatable CI/CD flow (GitHub Actions → VM) for all script changes.

System Architecture



Example case



When Prometheus detects packet loss or high latency, it is displayed in Grafana.

Grafana then triggers an alert that runs a script to automatically reroute the traffic.

Once conditions return to normal, another script is triggered to roll back the change.

```
37 def ssh_execute(host, commands):
38     """
39     Open an interactive shell and send the list of commands.
40     """
41     ssh = paramiko.SSHClient()
42     ssh.set_missing_host_key_policy(paramiko.AutoAddPolicy())
43     ssh.connect(host, username=...)
44
45     shell = ssh.invoke_shell()
46     # give the shell a moment to be ready
47     time.sleep(1)
48     shell.recv(1000)
49
50     for cmd in commands:
51         shell.send(cmd + "\n")
52         time.sleep(0.5) # allow the device to process
53     # Optionally read output for logging
54     output = shell.recv(5000).decode(errors="ignore")
55     logging.debug(f"{host} output:\n{output}")
56
57     shell.close()
58     ssh.close()
59
60 # --- 4. Reroute Logic ---
61 def set_ospf_cost(backbone, path, enable: bool):
62     for host, iface in PATH_MAP[backbone][path]:
63         cmds = [
64             "configure terminal",
65             f"interface {iface}",
66             f"ip ospf cost 200" if enable else "no ip ospf cost 200",
67             "end"
68         ]
69         logging.info(f"Setting" if enable else "Removing" cost on {host} {iface}")
70         ssh_execute(host, cmds)
71
72 # --- 5. Webhook Receiver ---
73 @app.route("/alert", methods=["POST"])
74 def alert_webhook():
75     raw = request.get_data(as_text=True)
76     app.logger.info("=== RAW GRAFANA PAYLOAD ===\n%s", raw)
77     data = request.get_json()
78     for alert in data.get("alerts", []):
79         b = alert["labels"].get("backbone")
80         p = alert["labels"].get("path")
81         status = alert["status"] # "firing" or "resolved"
82         if b == ... and p in PATH_MAP[b]:
83             if status == "firing":
84                 logging.warning(f"Alert firing for (b)/(p): applying reroute")
85                 set_ospf_cost(b, p, enable=True)
86             elif status == "resolved":
87                 logging.info(f"Alert resolved for (b)/(p): restoring cost")
88                 set_ospf_cost(b, p, enable=False)
89     return "", 200
90
```



Future Enhancements



- **Smarter Reroute Logic**
 - Add cool-down & max-change counters to prevent flapping
- **Config & Secrets Hardening**
 - Move creds to Vault/Keycloak
- **Observability & Audit**
 - Push reroute events to Loki/ELK for searchable history
 - Add traceroute/jitter metrics & SLA dashboards

Happy peering!

